APMG-International

THIS IS TO CERTIFY THAT

Andre Grahl

HAS PASSED THE

ITIL®
Intermediate Examination:
Intermediate Lifecycle Stream
Service Operation

DATE

22 July 2013

REGISTRATION NUMBER

ITIL/097765

CERTIFICATE NUMBER

02734854-01-VG62

Alan Harpham
APMG Chairman

Official ITIL® Accreditor

ITIL®

00178502

This certificate remains the property of The APM Group Ltd and shall be returned immediately on request.
The APM Group Limited, Sword House, Totteridge Road, High Wycombe, Buckinghamshire, HP13 6DG, England
Telephone – + 44 (0) 1494 452 450. Fax -+ 44 (0) 1494 459 559. www.apmg-international.com
Registered in England No 2861902
This examination was based on the 2011 edition.

ITIL® is a registered trade mark of the Cabinet Office
The Swirl logo™ is a trade mark of the Cabinet Office